

RE: Ordinance authorizing the City Administrator or designee to approve the purchase, installation, and implementation of replacement server infrastructure in an amount not to exceed \$800,000.00.

Background:

The City's existing server infrastructure has reached a point where replacement should be planned rather than deferred until a failure requires immediate action. The existing environment consists of three physical VMware servers deployed around 2018 that are now approximately eight years old. Those servers host approximately 22 virtual servers supporting City applications and services. Forward Slash Technology (FST), the City's information technology services provider, has continued to maintain City operations through this existing virtual server environment but has recommended a full modernization of the system.

The existing virtual servers rely upon an HP MSA shared-storage system that is also due for replacement. The storage system was considered end-of-life and out of manufacturer support as of August 2025. It has previously experienced a controller failure for which a replacement component had to be obtained through the secondary market because of the age of the equipment and limited availability of replacement parts. FST had recommended replacement of the storage system independently of the broader server replacement project.

The need for replacement became more apparent during two significant technology outages in September. Although the existing server configuration did not cause the outages, restoring services demonstrated the complexity associated with the current virtual server environment and the difficulties that can arise when bringing interconnected systems back online.

The timing is also increasingly important with construction of the new Police Department facility. The Police Department will rely upon connectivity to the City's central server environment for normal operations, making reliability and redundancy of the underlying infrastructure increasingly important.

FST has proposed replacing the existing environment with a three-node Dell PowerEdge Microsoft Hyper-V cluster using Storage Spaces Direct. The proposed project addresses both the aging physical servers and the end-of-life shared-storage system through a single replacement project. The new system would rebuild the City's existing Windows Server workloads on Windows Server 2025, provide redundant

compute and storage, improve system performance, restore current manufacturer support, and include approximately 30 percent additional compute, memory, and storage capacity for future growth. The current quoted project cost is \$768,776.77.

Analysis:

A complicating factor in purchasing the replacement system is the current technology hardware market. Processors, memory, storage, and related equipment are highly commoditized and subject to rapidly changing supply and pricing. Demand associated with artificial intelligence, data-center expansion, and other high-compute uses has placed additional pressure on portions of the technology supply chain. Consequently, pricing available when a quotation is prepared may not remain available long enough to complete the City's normal approval process. FST has specifically advised the City that server hardware pricing and availability remain sensitive to supply constraints and manufacturer changes. FST recommended that we ask Council to establish a project-specific, not-to-exceed authorization allowing designated City staff to act on documented pricing changes without returning to Council each time a supplier revises its quotation.

The project is quoted at approximately \$769,000, while the proposed ordinance would establish a maximum purchasing authority of \$800,000. This provides approximately \$31,000 of flexibility, or about four percent of the present quotation, while maintaining a firm Council-established expenditure ceiling. The authority would not permit the vendor to increase its price unilaterally; rather, it would permit the City Administrator or designee to evaluate changing prices or equipment availability and authorize the purchase when staff determines the overall price and configuration are as advantageous to the City as possible.

Three options are available to Council:

1. **Authorize purchasing authority up to \$800,000.** This option provides additional flexibility above the current quotation to allow staff to respond promptly to reasonable market fluctuations while maintaining a firm spending limit. If an acceptable system cannot be obtained within the authorized amount, the matter would return to Council for further consideration.
2. **Establish a higher or lower purchasing authority.** Council may establish a different not-to-exceed amount. A lower amount would reduce the financial discretion delegated to staff but would also reduce the City's ability to respond to upward price movement without returning to Council. A higher amount would provide additional flexibility in a volatile market but would correspondingly increase the amount that could be committed administratively. Regardless of the amount selected, the authority will remain

limited specifically to this server replacement project and shall not exceed the amount stipulated by Council.

3. **Do not provide purchasing authority and continue operating the existing infrastructure.** The City can continue operating the current environment for some additional period. This option avoids the immediate capital expenditure but does not eliminate the need for replacement. Given the age and support status of the existing infrastructure, the risk of equipment failure, difficulty obtaining replacement components, and operational disruption can reasonably be expected to increase as the system continues to age. Deferral could ultimately result in the City purchasing replacement equipment under less favorable circumstances, particularly if a significant failure requires an expedited replacement rather than allowing staff time to evaluate configurations, monitor pricing, and purchase when market conditions are comparatively favorable.

The third option therefore represents a deferral of the expenditure rather than avoidance of it. It also transfers some control over the timing of the purchase from the City to the remaining useful life of the existing equipment. A planned replacement allows the City to choose when and how it enters the market; an emergency replacement may not.

Recommendation:

Staff recommends **Option 1: authorize the City Administrator or designee to approve the server infrastructure replacement project in an amount not to exceed \$800,000.**

The proposed amount is reasonably close to the current quotation to maintain meaningful Council control while providing sufficient flexibility for staff to respond to changing prices and equipment availability. It also allows the City to approach the replacement as a planned infrastructure investment rather than waiting until deterioration or failure converts it into an emergency procurement.

The proposed ordinance does not require the City to spend \$800,000. Rather, it establishes the maximum amount staff may authorize and allows staff and FST to continue monitoring the market and proceed when an acceptable combination of price, availability, and system configuration is identified. FST has indicated that it will monitor quotation pricing while recognizing that neither quotation acceptance nor order submission necessarily guarantees manufacturer pricing or inventory availability.

If market conditions make it impossible to complete the project within the authorized amount, staff would return the matter to Council before exceeding the established limit. This approach provides the City sufficient flexibility to navigate a difficult technology market while preserving Council's ultimate control over the maximum project expenditure.

MEMO SUBMITTED BY:

Wesley R. Young, MPA, CPM | Assistant City Administrator

wyoung@nixa.com | 417-593-5823

1 **AN ORDINANCE OF THE COUNCIL OF THE CITY OF NIXA, MISSOURI,**
2 **AUTHORIZING THE CITY ADMINISTRATOR OR DESIGNEE TO APPROVE THE**
3 **PURCHASE, INSTALLATION, AND IMPLEMENTATION OF REPLACEMENT**
4 **SERVER INFRASTRUCTURE IN AN AMOUNT NOT TO EXCEED \$800,000.00.**

5
6 **WHEREAS**, the City of Nixa relies upon its central server infrastructure to support
7 critical information systems, applications, file storage, communications, and other
8 technology necessary for the daily operation of City government; and
9

10 **WHEREAS**, the City's existing server infrastructure has reached an advanced
11 stage in its useful life, and portions of the City's existing hardware are aging, unsupported,
12 or otherwise present increasing concerns regarding reliability, security, performance, and
13 continuity of operations; and
14

15 **WHEREAS**, Forward Slash Technology, LLC ("Forward Slash"), the City's
16 information technology services provider, has advised that the City's existing environment
17 consists of three physical VMware servers deployed approximately eight years ago that
18 currently host approximately 22 virtual servers supporting City applications and services;
19 and
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21 **WHEREAS**, those virtual servers rely upon an HP MSA shared-storage system
22 that has reached end-of-life and is no longer supported by the manufacturer, and the
23 storage system has previously experienced a controller failure requiring a replacement
24 component to be obtained through the secondary market; and
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26 **WHEREAS**, during September 2026, the City experienced two significant
27 technology outages that tested the complexity and resiliency of the existing virtual server
28 environment; and
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30 **WHEREAS**, although the existing server configuration was not the cause of those
31 outages, difficulties encountered while restoring systems following the outages
32 demonstrated the operational challenges and risks associated with continuing to rely
33 upon the City's aging and increasingly complex server environment; and
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35 **WHEREAS**, construction of the City's new Police Department facility creates an
36 additional need for reliable and resilient server infrastructure because the new facility
37 must connect with and utilize the City's central technology environment to conduct Police
38 Department and other City business; and
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40 **WHEREAS**, Forward Slash has evaluated the City's existing and anticipated
41 technology requirements and has recommended replacement of the existing environment
42 with a modern, highly available server infrastructure designed to improve reliability,
43 redundancy, performance, scalability, and long-term sustainability; and
44

45 **WHEREAS**, the recommended system consists of a three-node Microsoft Hyper-
46 V cluster utilizing Storage Spaces Direct, together with associated hardware, software,

licensing, configuration, migration, testing, and implementation services, and has been designed with additional capacity to accommodate anticipated growth in City technology requirements; and

WHEREAS, Forward Slash has determined that the recommended server infrastructure will meet the City's present and reasonably anticipated operational requirements and is expected to provide a useful service life sufficient to allow the City to establish a planned funding and replacement cycle for this critical technology infrastructure; and

WHEREAS, current pricing for computer servers, processors, memory, storage, and related technology is subject to significant market volatility, supply constraints, manufacturer pricing changes, and limited quotation periods, such that pricing available when a quotation is received may not remain available through the normal period required to obtain additional Council approval; and

WHEREAS, Forward Slash has advised that establishing a project-specific, not-to-exceed purchasing authorization would allow the City to respond promptly when favorable pricing and equipment availability are identified while maintaining a firm expenditure limit established by the Council; and

WHEREAS, the Council finds that authorizing the City Administrator or designee to approve and execute the purchase when pricing and availability are determined to be advantageous to the City will promote fiscal responsibility, operational continuity, and efficient procurement while avoiding unnecessary delay caused by returning to the Council solely because of changes in vendor pricing occurring within the authorized expenditure limit.

NOW, THEREFORE, BE IT ORDAINED BY THE COUNCIL OF THE CITY OF NIXA, MISSOURI, AS FOLLOWS:

SECTION 1: AUTHORIZATION. The City Administrator or designee is hereby authorized to approve and execute the purchase, installation, configuration, migration, licensing, and implementation of replacement server infrastructure for the City of Nixa, including associated hardware, software, professional services, warranties, and other components reasonably necessary to place the replacement server environment into full operation, in a total amount not to exceed Eight Hundred Thousand Dollars (\$800,000.00).

SECTION 2: ADMINISTRATIVE PURCHASING AUTHORITY. In exercising the authority granted by this Ordinance, the City Administrator or designee is authorized to approve reasonable changes in vendor pricing, equipment configuration, component availability, or comparable equipment substitutions, provided that:

1. the overall purpose and material scope of the server replacement project remain substantially unchanged;
2. any substituted equipment or configuration is determined, in consultation with the City's information technology services provider as appropriate, to meet or exceed the City's required performance, compatibility, security, reliability, warranty, and support requirements; and
3. the total amount obligated by the City for the project does not exceed \$800,000.00.

The authority granted herein is intended to permit prompt action when market pricing or equipment availability is favorable and shall not require further Council approval for individual pricing adjustments or equipment substitutions that satisfy the requirements of this Section.

SECTION 3: EXPENDITURES ABOVE AUTHORIZED AMOUNT. Nothing in this Ordinance authorizes the City Administrator or designee to obligate the City for an amount exceeding \$800,000.00 for the project. If the City Administrator determines that the authorized amount is insufficient to acquire and implement a server system meeting the City's requirements, the matter shall be returned to the Council for consideration of additional expenditure authority before any obligation exceeding the amount authorized by this Ordinance is incurred.

SECTION 4: SAVINGS CLAUSE. Nothing in this Ordinance shall be construed to affect any suit or proceeding now pending in any court or any rights acquired, or liability incurred nor any cause or causes of action occurred or existing, under any act or ordinance repealed hereby.

SECTION 5: SEVERABILITY CLAUSE. If any section, subsection, sentence, clause, or phrase of this Ordinance is for any reason held to be invalid, such decision shall not affect the validity of the remaining portions of this Ordinance. The Council hereby declares that it would have adopted the Ordinance and each section, subsection, sentence, clause, or phrase thereof, irrespective of the fact that any one or more sections, subsections, sentences, clauses, or phrases be declared invalid.

SECTION 6: This Ordinance shall be in full force and effect from and after its final passage by the City Council and after its approval by the Mayor, subject to the provisions of section 3.11(g) of the City Charter.

ADOPTED BY THE COUNCIL THIS _____ DAY OF _____ 2026.

ATTEST:

PRESIDING OFFICER

CITY CLERK

APPROVED BY THE MAYOR THIS _____ DAY OF _____ 2026.

ATTEST:

MAYOR

CITY CLERK

APPROVED AS TO FORM:

CITY ATTORNEY



Budgetary - Server Quotation

Hyper-V Server Replacement - v2

For Recipient: Jimmy Liles at City of Nixa, MO
Created By: Patrick Toennies
Expiration Date: Friday, October 02, 2026

CONFIDENTIALITY STATEMENT

This agreement establishes a good faith relationship between Forward Slash Technology, LLC ("FST") and City of Nixa, MO (herein after "Client") for the purposes of reviewing this document. This document is the intellectual property of Forward Slash Technology. Client agrees that the information contained within this document is proprietary information and that it shall not disclose, reproduce in any format, or use any of the terms, data, or any other material contained herein outside of Client, or for any other purposes other than to evaluate this document. Client further agrees that upon any request by any third party to review or reproduce any or all the information contained herein, FST must be notified, and any subsequent release of material must be authorized by FST. This agreement does not limit the Client to use information contained within this document if it is obtained from another source without restriction. Any subsequent revisions, addendums, or amendments to this document shall be covered under the terms of this confidentiality agreement by reference.

Delegated Purchasing Authority and Hardware Pricing Volatility

Forward Slash Technology reiterates its recommendation that the City Council establish a project-specific, not-to-exceed spending authorization and expressly authorize Jimmy Liles and/or Wesley Young to accept this quotation, authorize order placement, and approve documented pricing adjustments within that total limit.

Hardware pricing and availability remain sensitive to supply constraints affecting processors, memory, and storage drives. Manufacturers are adjusting pricing and, in some cases, available configurations as component costs and inventory change. Consequently, pricing available when a quotation is prepared may not remain available throughout an extended approval process.

From a technology-governance and financial-stewardship perspective, requiring another Council approval each time a supplier revises pricing creates the risk of a repeated cycle: a revised quotation is obtained, approval is scheduled, and pricing or availability changes again before procurement can be completed. A defined authorization limit would allow designated City leadership to respond promptly to documented changes without returning to Council for each adjustment that remains within the approved project scope and spending ceiling.

The City's acceptance of a quotation and FST's submission of an order should not, by themselves, be treated as an unconditional manufacturer price lock or inventory reservation. Supplier commitments depend on the applicable written quotation and order terms. Certain manufacturer terms permit quotation changes, product revisions, or order cancellation because of shortages or increased manufacturing costs, including after an order has been submitted. For example, Dell's published reseller terms expressly address these circumstances. Prompt authorization reduces exposure to procurement delays, but it does not eliminate supplier-related risk.

Under the recommended authorization, FST would promptly communicate any supplier-driven change, provide the revised quotation and supporting explanation, and obtain written approval from the City's designated authorized representative before committing the City to additional expense. Any proposed equipment substitution would also require technical review and City approval to confirm that it preserves the intended performance, compatibility, security, warranty, and support requirements. The contingency would be an approval allowance, not an automatic charge or authorization for FST to increase pricing unilaterally.

Any expenditure exceeding the approved total-project ceiling, or any material expansion of scope, would return to the City for the required additional approval. All purchases would remain subject to the City's budgeting, procurement, documentation, and contracting requirements.

While FST will monitor the quotation daily to arrive at the best overall cost(s); Daily monitoring does not guarantee the lowest market price, reserve inventory, or establish a manufacturer price lock. The City's acceptance of this quotation and FST's submission of an order should not be interpreted as a guarantee of supplier pricing or fulfillment beyond the commitments established in the applicable written quotation and order terms supplied by manufacturer.

EXECUTIVE OVERVIEW

The City of Nixa is undertaking a full modernization of its server infrastructure as part of the 2025 Server Refresh initiative. This project will replace the existing VMware environment with a new, highly available Microsoft Hyper-V cluster built on Storage Spaces Direct (S2D). Forward Slash Technology will design, deploy, configure, and migrate all server workloads into the new environment to improve performance, scalability, and long-term sustainability.

The new solution is built on a three-node Dell PowerEdge Hyper-V cluster, engineered not only to replace the current infrastructure but to provide approximately 30% additional resource capacity across compute, memory, and storage. This ensures that future growth—in the form of added virtual machines, increased application demand, or expanded storage requirements—can be supported without additional hardware purchases. The all-flash S2D storage pool offers more usable capacity than the existing SAN and provides significantly improved redundancy and performance.

Forward Slash Technology will rebuild all existing Windows Server 2019 workloads as fresh Windows Server 2025 virtual machines, ensuring a clean, secure, and fully supported environment. The project includes full data and service migration, validation testing, documentation, and final acceptance.

Upon completion, the City will have a modern, resilient, and scalable server platform designed to support current operations and future expansion needs.

CLIENT REQUIREMENTS

The City's server infrastructure requires modernization to address several operational, licensing, and reliability concerns. This project is being initiated to resolve a critical virtual machine licensing issue, specifically, the fact that the City's existing VMware licenses are owned by their former MSP and cannot legally be renewed or transferred. Alongside licensing constraints, the City must also replace aging and unsupported hardware to maintain system stability, security, and performance.

In addition, the City's current storage platform includes a failing NAS device that has reached end-of-life. Continued reliance on this equipment introduces significant risk of data loss, increased downtime, and escalating maintenance challenges.

To ensure a stable and fully supported environment moving forward, the City requires complete refreshment of its virtualization and storage infrastructure, the migration of all workloads into a compliant and supported hypervisor platform, and the implementation of resilient storage architecture.

This project will therefore address the following key requirements.

1. Resolve Virtual Machine Licensing Issues

CLIENT REQUIREMENTS

- Replace the current VMware environment, whose licensing is owned by the former MSP and cannot be renewed or supported under the City's account.
- Ensure all rebuild VMs operate under properly owned, transferrable, and fully supported licensing models.

2. Replace Aging and Unsupported Server Hardware

- Decommission hardware that has reached end-of-life or is no longer under manufacturer support.
- Deploy modern, high-availability server infrastructure to support reliable day-to-day operations.
- Align with lifecycle replacement recommendations like other FST refresh projects.

3. Eliminate the Failing NAS

- Retire the existing NAS device experiencing failure risk and performance degradation.
- Migrate data and services to a resilient, redundant storage architecture capable of supporting current and future workloads.

4. Modernize the Virtualization Platform

- Transition from the legacy VMware environment to a new Microsoft Hyper-V–based virtualization cluster.
- Rebuild all workloads on the current Windows Server platform to ensure supportability and security.

5. Improve Reliability, Scalability, and Long-Term Sustainability

- Implement a high-availability design with node-level redundancy and shared storage.
- Provide sufficient computer, memory, and storage capacity to support future growth without additional hardware investment.
- Ensure compatibility with existing and future backup systems and disaster recovery processes.

SCOPE OF WORK

This Statement of Work (SOW) outlines the scope, deliverables, and execution plan for the City of Nixa's Server Refresh project. Forward Slash Technology will design, deploy, and configure a new three-node Microsoft Hyper-V cluster utilizing Storage Spaces Direct (S2D). All existing VMware-hosted Windows Server 2019 workloads will be rebuilt as Windows Server 2025 guests within the new environment. The implementation includes complete migration of data and services, validation of performance and redundancy, and delivery of final documentation.

The new three-node Hyper-V cluster has been designed not only as a direct replacement for the City's existing VMware environment but also with approximately 30 percent resource growth capacity to accommodate future expansion. This capacity buffer covers compute, memory, and storage resources across the cluster, allowing for the addition of new virtual machines, expanded application workloads, or increased storage demand without requiring additional hardware investment. Each Dell PowerEdge node provides ample CPU and RAM overhead, while the Storage Spaces Direct all-flash pool offers over 30 percent more usable capacity than the legacy SAN, ensuring scalability and long-term sustainability.

The following phases define the scope of work for this project.

1. Phase 1 – Hardware Deployment & OS Configuration

- Rack, cable, and label new Dell PowerEdge servers and networking components.
- Install Windows Server 2025 Datacenter Edition on all nodes and join to domain.
- Apply firmware updates, configure NICs, VLANs, and ensure connectivity.
- Document host configuration and hardware mapping.

2. Phase 2 – Cluster & Storage Spaces Direct Configuration

- Create and validate the Windows Failover Cluster.
- Enable Storage Spaces Direct (S2D) and configure storage tiers and volumes.
- Implement SMB Multichannel and performance tuning.
- Test cluster health, redundancy, and baseline performance metrics.

3. Phase 3 – VM Rebuilds & Data Migration

- Provision and configure new Windows Server 2025 VMs to replace existing VMware workloads.
- Rebuild and configure roles, services, and applications.
- Migrate data from the legacy SAN and validate integrity.
- Configure and verify backups via Barracuda or other designated systems.
- Perform user and application validation for all rebuilt systems.

4. Phase 4 – Validation, Documentation & Handoff

- Conduct failover, live migration, and redundancy testing.
- Tune system performance and confirm proper network and storage operation.
- Deliver final cluster documentation, IP assignments, and credentials.
- Review system functionality and complete client acceptance testing.

Deliverables

- Fully operational three-node Hyper-V 2025 cluster with S2D storage pool.
- Rebuilt and validated Windows Server 2025 VMs (22 total).
- Documented IP schema, cluster layout, and VM inventory.
- Cluster validation report and performance metrics.
- Handoff of configuration documentation and credentials.

Assumptions

- All server hardware, licensing, and required network infrastructure will be available on-site before deployment begins.
- Any third-party applications or vendors required for software installation will be made available during the migration window.
- Network connectivity, internet access, and backup solutions will be validated and operational before project start.

Acceptance Criteria

SCOPE OF WORK

- Hyper-V cluster is online, validated, and passes Microsoft cluster validation checks.
- All designated VMs are rebuilt, migrated, and operational.
- Performance metrics meet or exceed baseline expectations.

PAYMENT TERMS - PAYMENT SCHEDULE AND PROCUREMENT REQUIREMENTS

Hardware — 100% Payment Prior to Purchase

The City must pay 100% of the approved hardware purchase price in advance, upon final quotation pricing approval. FST will issue the hardware invoice upon acceptance of the quotation. Hardware orders will not be placed until FST has received payment in full and funds have cleared.

Order placement remains subject to confirmation of supplier pricing and availability. Any pricing adjustment requiring additional payment will be presented to the City’s authorized representative for written approval, and the additional hardware payment must be received before FST proceeds with the affected purchase.

Labor — Billed Upon Completion

Labor, installation, and professional services included in this quotation will be **invoiced upon completion of the quoted project scope**, with payment due in accordance with the applicable payment terms.

Project Scheduling

Procurement and installation timelines will be coordinated following receipt of the required hardware payment and confirmation of equipment availability. Delays in authorization or payment may affect pricing, availability, and the project completion schedule.

Shipping and Handling is not included in this quotation.

If the contract is placed for collection, the Client is responsible for all collection costs, service charges, and legal fees. If the contract is not paid in full within 90 days of final installation, Forward Slash Technology has the right to remove the installed equipment. The removed equipment becomes the property of Forward Slash Technology, and they are not responsible for any damage during removal. Reinstallation will occur only after all past due balances and reinstallation charges are paid.

KEY STAKEHOLDERS

Client Approver	Jimmy Liles	City of Nixa, MO
End User	City of Nixa Staff	City of Nixa, MO
Account Manager	Chryste Andrews	Forward Slash Technology
Project Manager	Patrick Toennies	Forward Slash Technology
Client Coordinator	Brian Webb	Forward Slash Technology
Lead Engineer	Rob Claggett	Forward Slash Technology

*** Note on Workstation Pricing and Quote Validity

Recent market volatility and ongoing supply-and-demand fluctuations across the PC hardware industry have resulted in frequent workstation pricing changes from major manufacturers. As a result, the pricing for the Dell workstations included in this proposal reflects current market conditions.

This quote is based on current Dell pricing at the time of creation. Due to ongoing pricing volatility, Dell has reduced their standard price-hold period, and vendor quotes are now valid for only a short duration. Pricing may change prior to order placement.

GENERAL CLIENT REQUIREMENTS

Any additional work requirements outside the scope of this proposal will be presented in the form of a change order and must be approved by Client prior to start of such work. No additional charges will be incurred without prior written approval from Client.

To ensure the success of our partnership, Client will need to participate by providing

- Access to facilities as required and mutually agreeable.
- Access to systems and equipment as required and mutually agreeable.
- Scheduled network downtime.

Forward Slash Technology will provide the Client with the design, equipment, and installation as described in the attached proposal. The work will be performed according to industry standards and best practices. This proposal is valid for 10 business days unless canceled in writing by either party. Terms and conditions are subject to change without notice 30 days prior to acceptance.

Owing to supply chain constraints, product availability and lengthy Client approval process, technology manufacture hardware costs may vary between the issuance of this proposal and final Client approval of the quotation.

All installed equipment provided by Forward Slash Technology will be covered by the manufacturer's warranty. If equipment needs replacement, shipping charges may apply. Labor charges will apply unless otherwise stated.

Considering the lengthy nature of new construction projects, Forward Slash Technology reserves the right to replace any proposed equipment if it becomes unavailable. A comparable model of equal or greater value will be provided.

NOT INCLUDED IN THIS PROPOSAL

- Engineered Drawings
- Patching and Painting
- Required Permit(s)

TERMS OF SERVICE

By electronically signing this document (or accepting this Quote through any other means), I confirm that: (i) I have signing authority; (ii) I am placing an order for the products and/or services described in the Quote that may have monthly and/or annual reoccurring charges; (iii) the use, purchase, distribution or other activities related to the products and services, as well as any related relationship with Forward Slash Technology, LLC, is subject to the Forward Slash Technology Services Agreement (Reference Contracted Services below); (iv) I hereby agree to the terms and conditions of the Forward Slash Technology Services Agreement (v) and, any other terms or conditions, such as those on my purchase order or other document that is not sent by Forward Slash Technology, will not apply and will have no force or effect.

Contracted Services

We agree to provide the services ("Services") described in the accompanying and future engagement agreement(s) (i.e. Statements of Services, Statements of Work ("SOW"), Work Authorization, Purchase Order(s), Sales Order(s), Proposals, Service Orders or Quotation(s)) including any modifications or additional agreements in accordance with the terms herein. Any such future approved Services shall be incorporated herein by reference. In the event that the scope of the Services is expanded, revised, or modified, the parties shall prepare and sign an amended or new Services Agreement, which likewise shall be attached hereto and incorporated herein by reference.

Forward Slash Technology is fully insured and carries workman's compensation insurance for all employees.

Notice to Client

Failure of the Contractor to pay suppliers can result in a mechanic's lien on the property which is the subject of this contract pursuant to Chapter 429, RsMo. To avoid this, ask the Contractor for "lien waivers" from all suppliers. Failure to secure lien waivers may result in paying for labor and materials twice.

Subtotal	\$865,264.23
Discount	-\$96,487.46 (11.15%)
Shipping	\$0.00
Tax	\$0.00
Total	\$768,776.77