

Annual Report 2020

NIXA POLICE DEPARTMENT



Service – Courage – Integrity – Pride – Professionalism

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MESSAGE FROM THE CHIEF

Again, it is my pleasure to present the 2020 Nixa Police Department Annual Report. Our goal in producing this document is to communicate valuable information with the citizens of this community. We recognize the information we provide in this report is an important step to provide transparency and accountability to the public. It also serves to communicate the scope and depth of the service we have provided over the course of the last year. This report contains a wide variety of facts, statistics, and information the public will find useful. Ultimately, our goal is to provide excellent police service to Nixa.

It goes without saying 2020 was unlike any other year we have experienced in department history. The challenges the entire country faced battling a worldwide pandemic had tremendous effects on our department. Nevertheless, we forged ahead and worked diligently to serve our community in its time of need.

The men and women of this department showed unequalled strength and perseverance as they performed their duties often with the uncertainty, they could be exposed to an invisible threat called COVID-19. While many of us were at home doing our part to slow the spread of this virus, officers continued to show up for their shifts, answers calls for help, and serve this community.

Undoubtedly, the pandemic had extreme effects on how we performed our duties. We saw dramatic increases in some calls for service and decreases in others. Our ability to work proactively was greatly hindered in response to the pandemic. The effects of this are reflected in several of our statistics.

Our ability to participate in community-oriented policing suffered tremendously. Out of caution, we cancelled many of our public events, limited our interactions, and modified our training to keep everyone safe.

We were forced onto virtual platforms, some of us worked from home, and we had to quickly develop alternative ways to provide the services the public came to expect.

We learned a lot in 2020. We were forced out of our comfort zone but were ultimately able to accomplish several goals. We used 2020 as a year for planning. One of the plans we developed was the City of Nixa Five-Year Strategic Plan. With the help of our community, our department now has specific actionable plans guiding us through the next five years. We are excited and hopeful for 2021 and intend to execute the plans we have laid out during the last year.

As we transition into 2021, we will strive to meet our goals and objectives, providing this community with unparalleled police service.

Respectfully,



Joe Campbell
Chief of Police



OUR BELIEFS

Mission Statement

The Nixa Police Department exists to enforce the laws of the United States of America, the State of Missouri, and the City of Nixa. We will investigate crime and apprehend offenders. The Nixa Police Department will proactively work to prevent crime, maintain peace, and serve the needs of our community.



Vision

The Nixa Police Department will endeavor to be leaders in public service. Our commitment to excellence will be the driving force in all we do. Through our efforts, we will serve our community by providing the best possible law enforcement service to the community.



Core Values

Our core values are the guiding principles to which we adhere to fulfill our commitments we have pledged in our mission statement. Our core values are:

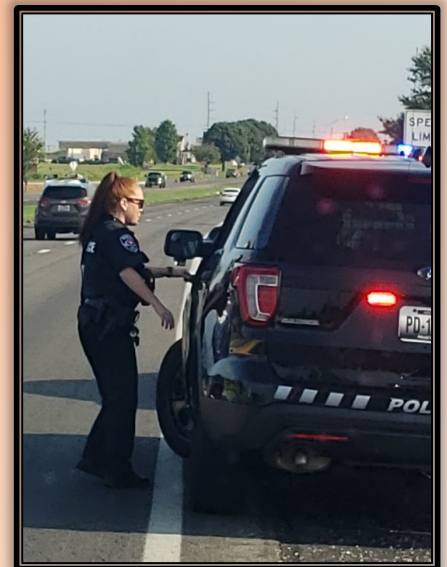
Service– The selfless concern for others.

Courage– The strength to overcome our fears.

Integrity– Honest and moral behavior.

Pride– Satisfaction derived from our excellent performance.

Professionalism– Competence in our skill, knowledge, and expertise of law enforcement.



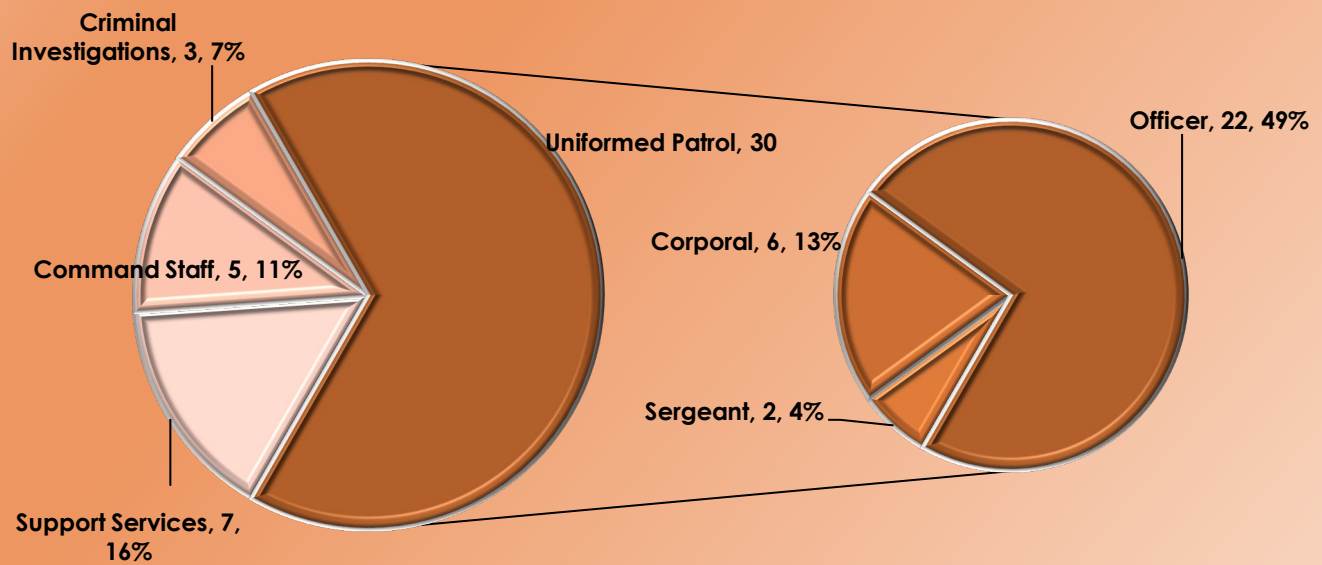
COMMAND STRUCTURE



STAFFING

The Nixa Police Department is authorized to staff six civilian employees and forty sworn full-time officers, and one part-time officer. Although the department suffered some attrition in 2020, we were able to staff forty of the forty-one sworn officers and five of the six civilian staff members at the close of 2020.

2020 Department Staffing Breakdown



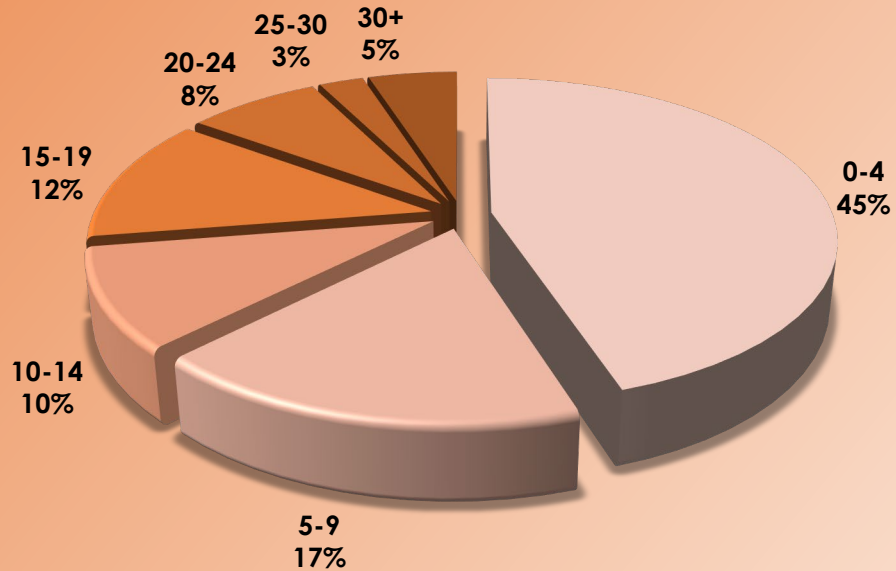
2020 New Hires

Ben Nelson	Patrol Officer	Shane Braunm	Patrol Officer
Same Gallardo	Patrol Officer	James Gentry	Patrol Officer
Eric Wolfe	Patrol Officer	Michelle Trafford	Patrol Officer
Daryck Wheeler	Patrol Officer	Morgan Hill	Patrol Officer
Cade Friend	Patrol Officer	Preston Walker	Patrol Officer

Officer Years of Service by Rank

SWORN STAFF BY RANK							
Years	Chief	Major	Lieutenant	Sergeant	Corporal	Officer	Total
0-4					1	17	18
5-9			1		3	2	7
10-14					2	2	4
15-19				3	1	1	5
20-24	1	1			1		3
25-30			1				1
30+						2	2
Total	1	1	2	3	8	25	40

OF SWORN OFFICERS BY YEARS OF SERVICE



57% of the sworn officers have never worked at another law enforcement agency.

STRATEGIC PLAN

Objective

To make our Police Department the best department in Missouri.

Strategies

1. Develop a recruitment and retention plan in order to fully staff our police department.
2. Improve and increase all police department facilities and resources.
3. Increase social media and community relations.
4. Improve crime prevention methods.
5. Implement a reserve or volunteer (VIPS or COP) program.
6. Identify alternative resources for increased funding.
7. Develop, strengthen, and sustain partnerships.
8. Provide mandatory bi-annual confidential mental and physical health screening.

Action Steps

OPERATIONAL	IN PROGRESS	NOT STARTED
<ol style="list-style-type: none"> 1.1. To offer a lateral hire program for experienced officers coming in from other agencies. 1.2. More advertisement and outreach to prospective employees. 1.3. Pay differential for shifts. 1.4. Employment commitment/contract for advanced training possibilities. 1.5. Pay and benefits comparable to surrounding agencies. 1.6. Take-home cars 1.7. Relaxed grooming standards to include facial hair. 	<ol style="list-style-type: none"> 2.1. Analyze the current facility for deficiencies and propose upgrades to meet the department's needs better. 2.2. Increase evidence room size, and look at the possibility of using the basement at the utility office for evidence storage. 2.3. Increase parking lot size and provide a more secure parking area. 2.4. Move and expand the shooting range to provide a space to fit the department's needs better. 2.5. Renovate the Water Street building to provide water and sewer needs for officers during training. 	<ol style="list-style-type: none"> 3.1. Develop a Nixa Police Department in-house social media presence.

- 3.2. Establish a Department Facebook page.
4. Improve crime prevention methods.
 - 4.1. Implement specialized units.
 - 4.2. Community Education
 - 4.3. Did You Know campaign
5. Implement a reserve or volunteer (VIPS or COP) program.
 - 5.1. Explore a commissioned reserve officer program.
 - 5.2. Expand and further utilize the VIPS program.
 - 5.3. Explore implementing COP program.
 - 5.4. Explore implementing a cadet program.
 - 5.5. Implement an in-house volunteer program to streamline availability.
6. Identify alternative resources for increased funding.
7. Develop, strengthen, and sustain partnerships.
 - 7.1. Develop a working relationship with other surrounding law agencies.
 - 7.2. Develop a working relationship with Nixa Public Schools.
8. Provide mandatory bi-annual confidential mental and physical health screening.
 - 8.1. Encourage a physical fitness education program.
 - 8.2. Implement an officer well-being program.
 - 8.3. Implement an annual physical fitness test.

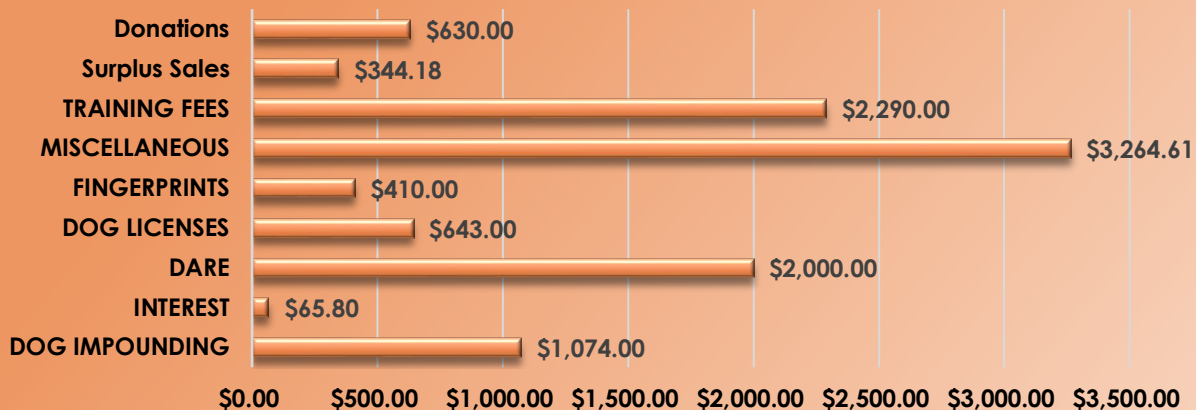


2020 BUDGET

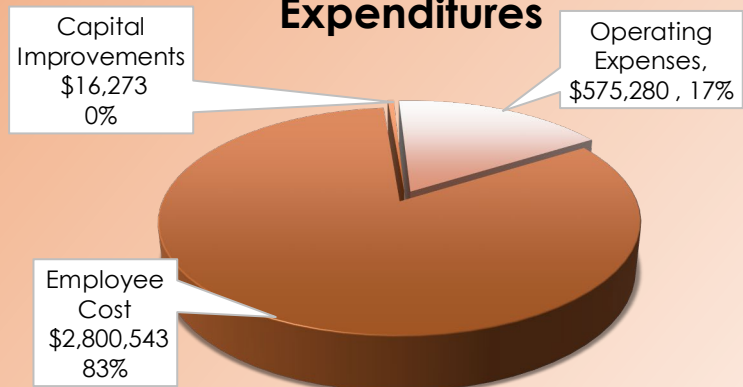
Primary funding for the police department comes from the General Revenue Fund. In 2020, the Nixa Police Department's operating budget was \$3,777,335 with actual expenditures of \$3,392,096. The difference between the operating budget and the actual expenditures was \$385,239. This was primarily due to unexpended salaries because of vacancies and a capital improvement project that is continued to 2021.

The following chart is a representation of revenues generated by the department and does not include the \$3,435,000 from General Fund Transfer nor the \$1,030.955 in received grants.

Revenue



Expenditures



OPERATIONS DIVISION

The Operations Division is the uniformed patrol officers of the police department. The division provides traffic enforcement and responds to emergency and non-emergency calls for service from our community 24 hours a day. The primary objective of the Operations Division is to provide a safe, secure environment for all citizens in the city.



Workload

2020 Workload

Total Calls

38,904

Per Month

3,242

Call Per Day

107

Call Per Shift

36

Calls for Service Comparison by Year

Calls for service continue to increase as our population increases.

CAD CFS - All incidents the officers respond to or initiate are considered law enforcement specific duties.

Reports - The total number of incidents where reports were taken.

Tickets - Total number of tickets issued. This category includes traffic, animal control, and other related ordinance violations.

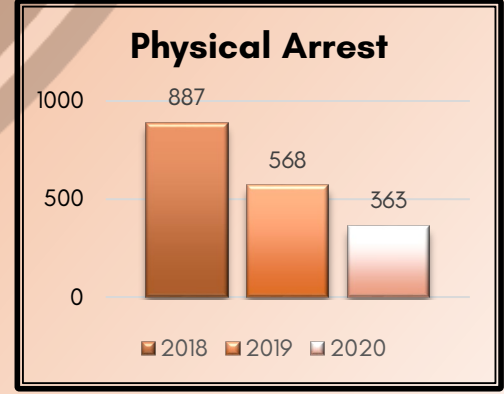
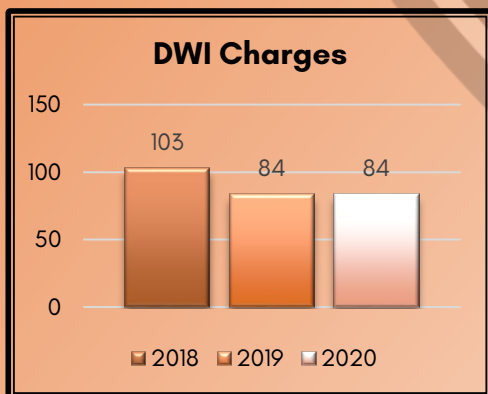
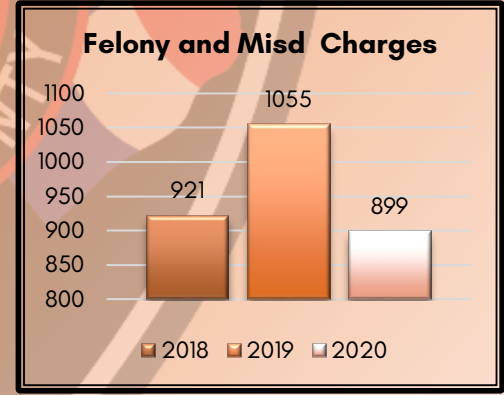
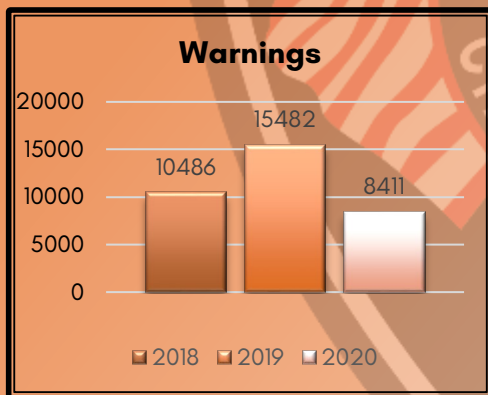
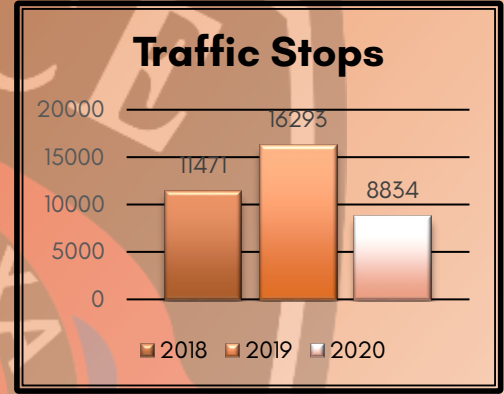
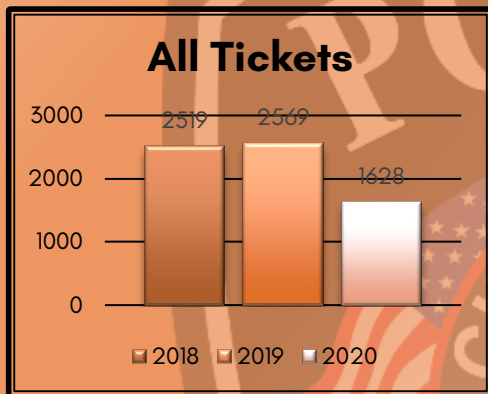
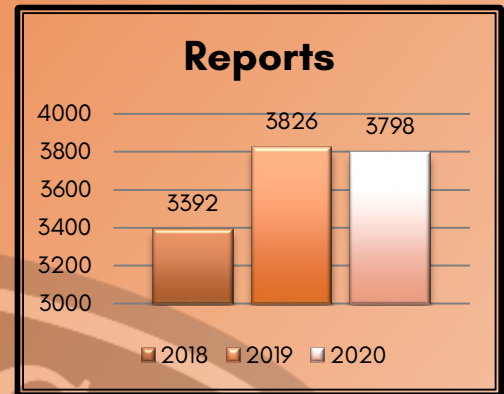
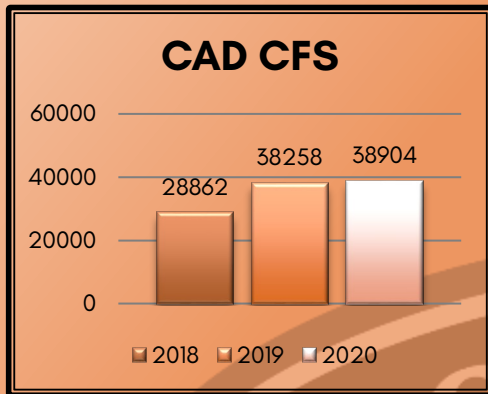
Traffic Stops - This is the total number of traffic stops completed.

Warnings - Traffic Violation warnings

Felony and Misd Charges - Combination of misdemeanor and felony charges submitted to the Christian County Prosecutors Office.

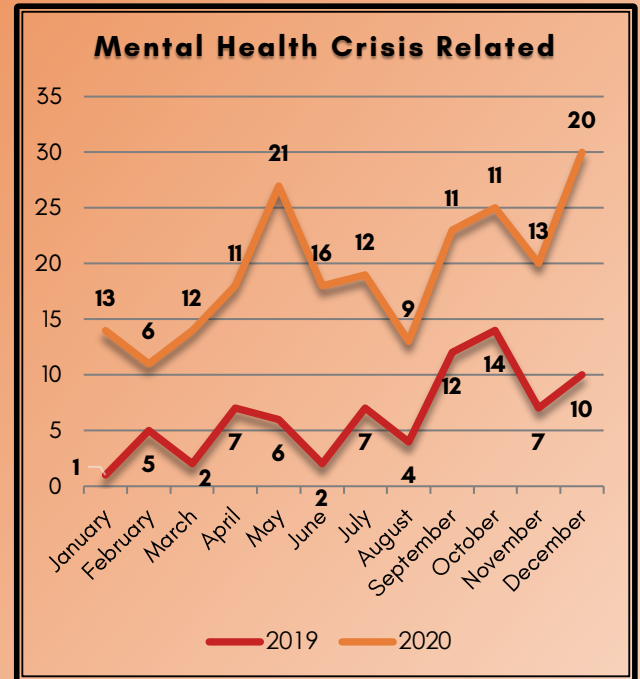
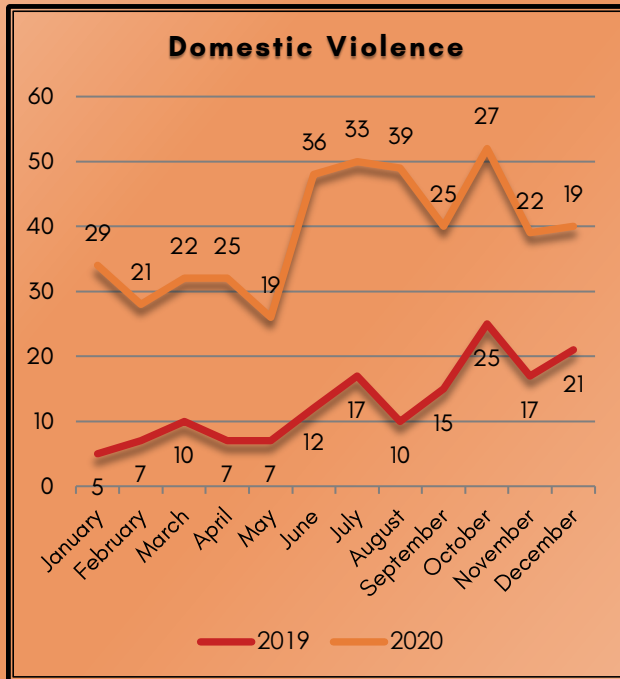
DWI Charges - DWI charges submitted to the Christian County Prosecutors Office.

Physical Arrest - This is an arrest where a person was taken into custody and transported to the Christian County Jail.



Pandemic Impact

The pandemic had a significant impact on two particular calls for service. These include domestic violence-related reports in which we saw a 107% increase and mental health crisis-related reports in which we saw a 101% increase. The increases in just these two areas generated approximately 824 additional work hours.



Traffic Enforcement



Motor vehicle safety is of great value to the safeguard of life and property, and through enforcement of motor vehicle laws, we hope to decrease crashes, improve motorist and pedestrian safety, as well as raise awareness of proper and safe motor vehicle operation.

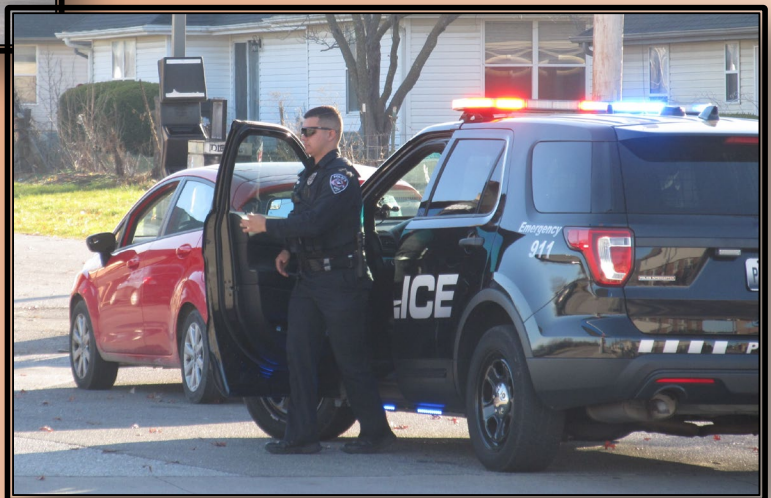
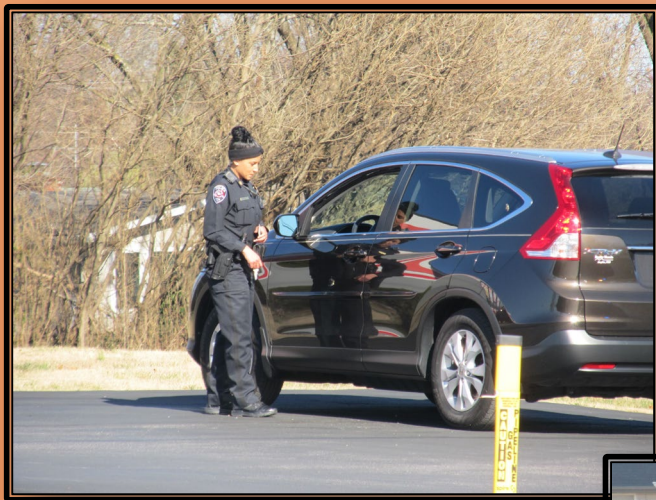
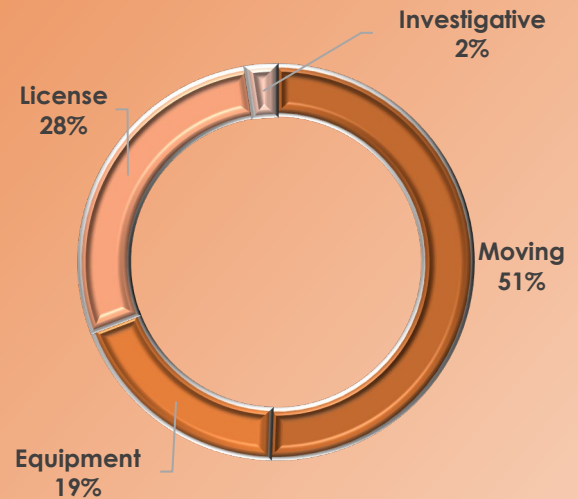
In addition to traffic enforcement, the Nixa Police Department submits crash reports to the Missouri State Highway Patrol through a system called LETS4. The data provided in this report was collected from the LETS4 system. Private property accidents, walk-in accident reports, or reports that do not meet the state-mandated requirements are not included in the provided statistics.

In 2020, the Nixa Police Department conducted 8,834 traffic stops for moving violations (4,639), equipment violations (1,712), license violations (2,605), and investigative stops (218). Moving violations are divided into six categories, and they are speed, lane violation, follow too close, fail to signal, CVE, and other reasons.

2020 Crash Data:

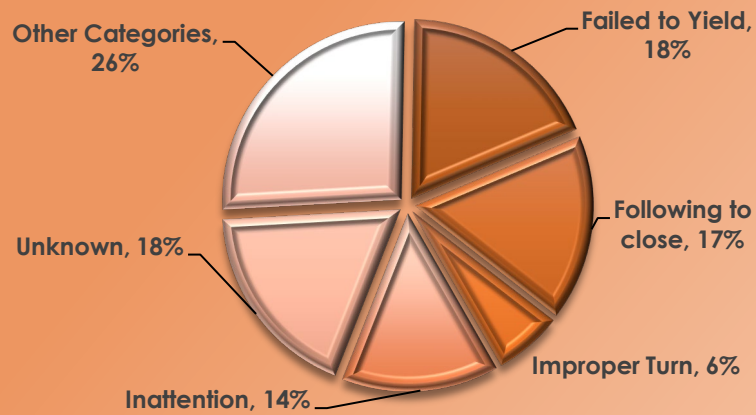
- 319 vehicle crashes involving 626 vehicles
- 1 fatality
- 63 injury crashes resulting in 88 people being hurt
- 255 Property Damage only (including the vehicles themselves)

2020 Moving Violations



For 2020, the top five contributing circumstances for crashes in Nixa were Following Too Close, Distracted-Inattentive, Failed to Yield, Unknown, and Too Fast for Conditions.

% of Crashes by Contributing Circumstances



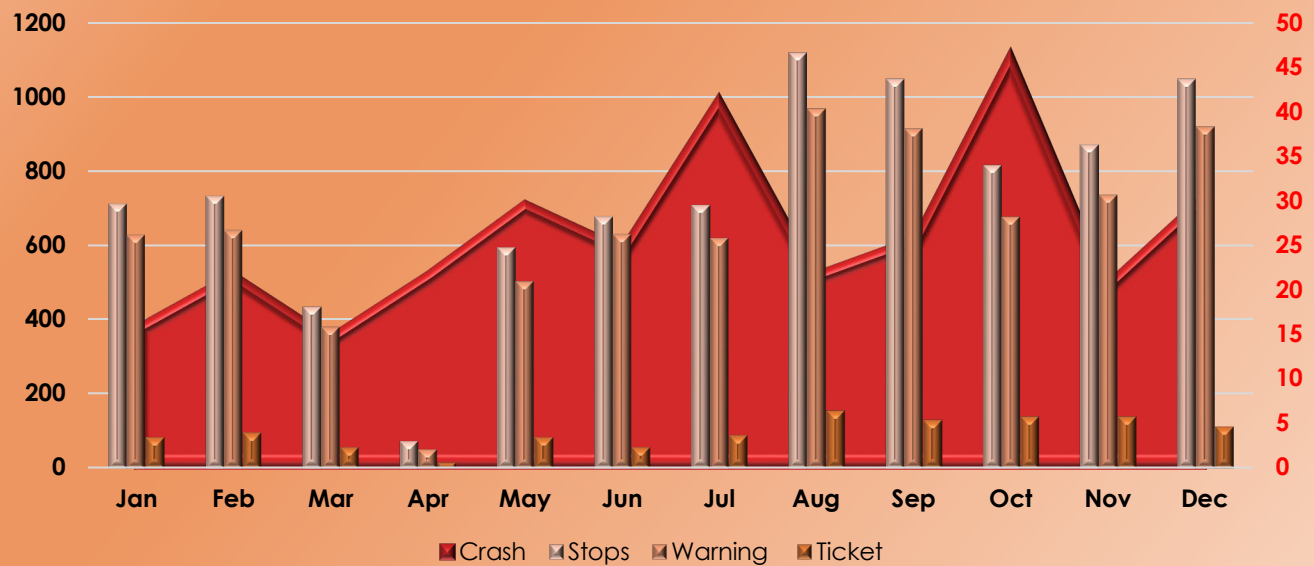
On average, the highest number of crashes occurred on Thursdays (21%) between 4 p.m. and 5 p.m. (11.6%).

46% of the drivers were female and 54% were male.

16.88% (highest) of all drivers were between the age of 16- and 20-years-old. The second highest was 8.89%, and the age of those drivers was between 31-35-years-old.

The following diagram shows the comparison of traffic stops, tickets, and warnings in relation to the number of traffic crashes reported in the City of Nixa.

2020 Stops, Warnings, Tickets Crash



Use of Force

The use of force by employees shall, for the most part, be progressive. Force may occur in a variety of forms from officer presence to physical encounters. Officers utilize this force to control or diffuse situations. As an encounter between an officer and a subject escalates, the officer may find a need to employ a variety of force to control the situation. What may be an appropriate amount of force in one situation, may not be applicable in another instance. Employees must weigh the circumstances of each case and respond accordingly.

Use of Force Reporting Criteria

When an officer uses more than empty hand control to affect an arrest, control a prisoner or in any other situation, the use of force shall be fully documented and passed through the chain of command to the Chief of Police.

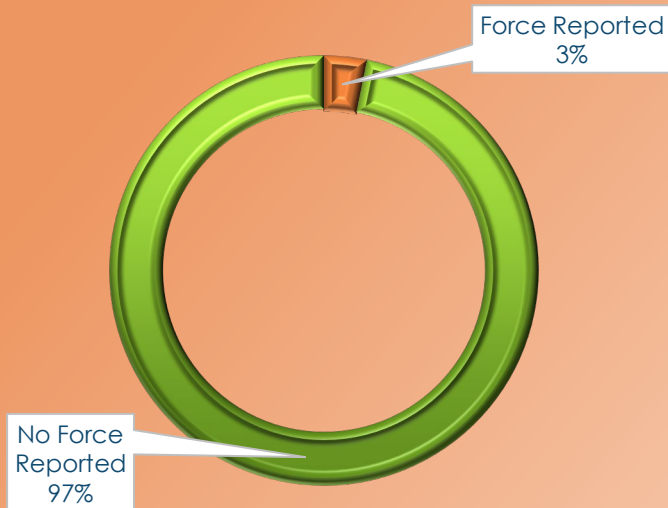
The following actions do not require the documentation of use of force by an officer unless unusual circumstances exist.

- Reasonable touch or a firm grasp used to maintain control, guide, or assist an individual.
- The drawing or display of an authorized weapon.
- Humane destruction of animals.

Use of Force Data

During the 2020 calendar year, Nixa Police Department answered 38,904 calls for service. During these calls for service, officers made 363 arrests in 2020. Of the 363 arrests, the need to use force to effect the arrest was reported 17 times. This means officers used force to make an arrest 3% of the time.

Reported Force



In addition to de-escalation techniques, officers also receive training in using contact and cover to execute arrests and searching of suspects. Utilizing both techniques we believe reduces the physical resistance a suspect gives and, therefore, reduces the need for force to safely execute an arrest.



88.5 % of the time resistance began before handcuffing.

7.7% of the time resistance began during handcuffing.

3.8% of the time resistance began after handcuffing.

Operations Special Units



NETT

The Nixa Emergency Tactical Team (NETT) consists of 13 sworn police officers from the Operations and Support Divisions of the department; this includes eight operators, four support members, and a team commander. NETT is a highly skilled unit designed to reduce the risk of injury and life. The primary responsibility of NETT is the containment and/or resolution of difficult police situations outside the realm of the typical patrol response using specialized skills, tactics, and equipment. In 2020, the team was active for all 12 months of the year and had a combined total of 1,360 hours of additional training. In 2020, NETT also developed a 40-hour Missouri POST-approved Basic SWAT Course for new operators. The team was deployed seven times in 2020, which included three incidents with barricaded suspects and other planned operations to serve high-risk search warrants. Those seven incidents were all resolved peacefully, without injury, and helped facilitate the submission of twenty-four felony charges and five misdemeanor charges.



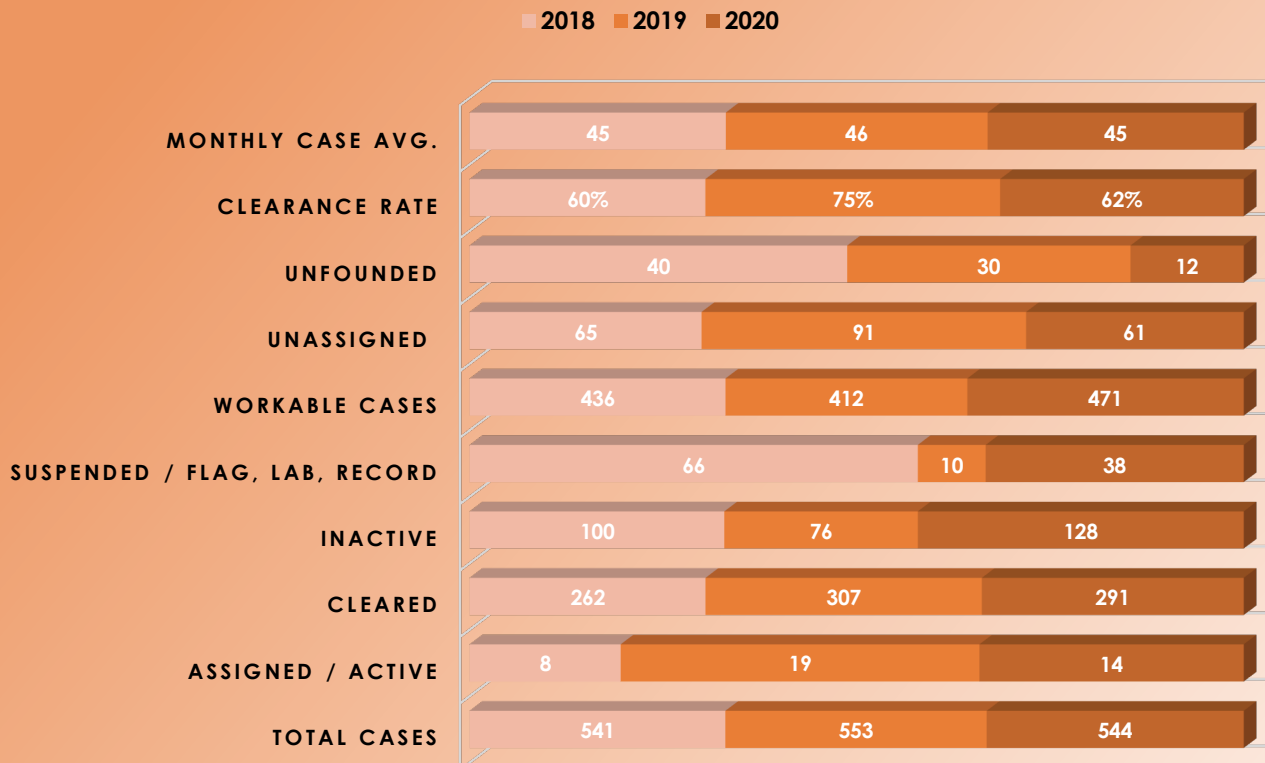
SUPPORT DIVISION

The Support Division provides supervision, management, and administrative, technical, and logistical support to multiple department-wide sections necessary to support and enable effective policing operations. The units supervised in this division are Information Technology Support, Criminal Investigations, Training, Professional Standards, Fleet Management, Quartermaster's Office, Animal Control, Social Media, Crime Prevention, K9, and DARE.

Criminal Investigations

Criminal Investigations is responsible for the investigation and follow-up of crimes referred from Uniformed Patrol and other agencies. All cases referred to the Criminal Investigations Unit are reviewed for solvability factors. The existence of leads determines case solvability. These leads must indicate the potential for successful arrest and conviction. If a case has a good chance of solvability, the case is assigned to a detective for follow-up. If sufficient leads do not exist, the case will be unassigned. If new information develops in the future, a case can be assigned to a detective for follow-up. The CID caseload number for 2018 and 2019 below are a snapshot at the time of our 2019 and 2018 annual reports.

CID Caseload



Professional Standards Unit

The unit is currently made up of the Support Division Lieutenant and Sergeant, who reports directly to the Chief of Police. These officers are assigned to the Professional Standards Unit in addition to their primary duties.

The primary purpose of the unit is to preserve the public's trust and confidence in the Nixa Police Department by conducting thorough and impartial investigations of alleged employee misconduct.

The Department takes all complaints regarding the service provided by the department and the conduct of its members seriously. The department will accept and address all allegations of misconduct in accordance with policy and applicable federal, state and local law, municipal and county rules, and the requirements of any employment agreement.

The department defines personnel complaints as any allegation of misconduct or improper job performance that, if true, would constitute a violation of department policy or of federal, state, or local law, policy, or rule.

Inquiries about conduct or performance, if true, which would not violate department policy or federal, state, or local law, policy, or rule, may be handled informally by a supervisor and shall not be considered a personnel complaint. Such inquiries generally include clarification regarding policy, procedures, or the response to specific incidents by the department.

In 2020, the department received seven formal complaints. The complaints were investigated and resulted in 2 being classified as Not Sustained, 1 Exonerated and 4 Sustained.

Formal - A matter in which a supervisor determines further action is warranted. Such complaints may be investigated by a supervisor of rank greater than the accused member or referred to the Professional Standards Unit, depending on the seriousness and complexity of the investigation.

Unfounded - When the investigation discloses that the alleged acts did not occur or did not involve department members. Complaints that are determined to be frivolous will fall within the classification of unfounded.

Exonerated - When the investigation discloses the alleged act occurred, but the act was justified, lawful and/or proper.

Not sustained - When the investigation discloses there is insufficient evidence to sustain the complaint or fully exonerate the member.

Sustained - When the investigation discloses sufficient evidence to establish the act occurred and it constituted misconduct.

Training Unit



The Training Unit is responsible for the ongoing education of civilian employees as well as sworn peace officers as required by the Missouri Department of Public Safety.

Sworn officers licensed before Jan. 1, 2021 must obtain 24 hours of Continuing Law Enforcement Education (CLEE) by Dec. 31, 2021 with at least 8 of the 24 hours coming from an "Approved Provider" of training. More information on More information about POST requirements can be found at <https://dps.mo.gov/dir/programs/post/>.

The department annually works to identify training that works in conjunction with the on-going mission of the Nixa Police Department as well as annual certifications required to operate the numerous pieces of equipment utilized by officers every day.

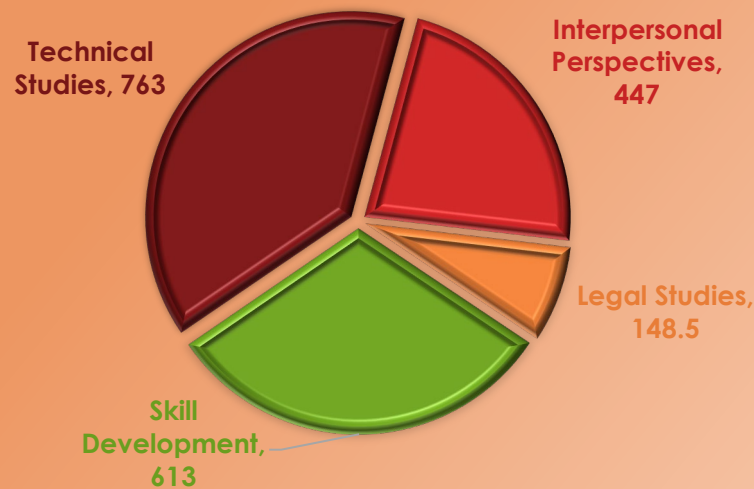
In addition to annual training, the Training Unit is responsible for the department's In-House Academy. This is approximately a four-week program, which all newly hired sworn officers complete before they begin field training. The program prepares officers for field training by ensuring they understand the report management system, reviewing policy and procedures, and certifying officers to utilize tools needed to do their job. In 2020, the department completed four In-House Academy's, which prepared twelve new officers for Field Training.



Training Hours

In addition to in-service and technology update training, sworn officers reported over 1,500 hours of POST-approved training in 2020, which does not include specialized unit training like K-9 and NETT training.

POST TRAINING HOURS



K9 Team



The K9 Unit is made up of an officer and canine, which are both trained and certified in narcotics detection, article location, searches, tracking, suspect apprehension, and handler protection. The department currently has one K9 Team serving the Nixa Community.

Crime Prevention Programs

The police department participates in several national and local programs to foster the relationship with our community and present educational information on crime prevention. During 2020, we had 8 Neighborhood Watch meetings, attended 82 public events, provided 6 tours of the police department, and spent 17 days during the summer on the Cops Connecting with Kids project.



DARE

DARE was introduced to the Nixa schools by the Nixa Police Department at the beginning of 1991. The program is run and managed by Officer Forgery. The program is directed towards students in K-8th grade. During the 2019-2020 school year, we reached approximately 2,350 students. This program helps our youth build their self-esteem, manage stress, foresee behavioral consequences, resist pro-drug media messages, and identify alternatives to drug use. It does not just tell them to say "NO;" it teaches them *how* to say "NO."



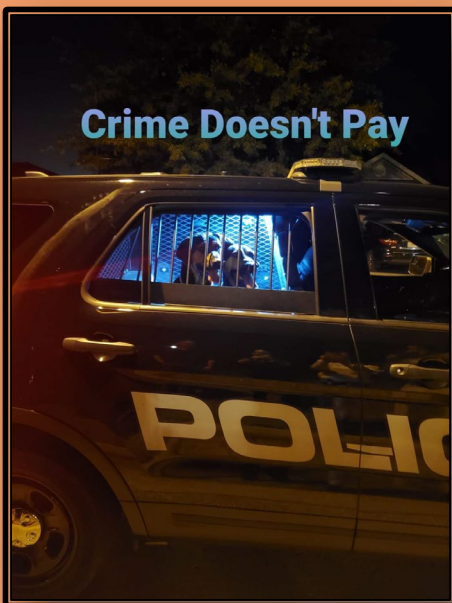
Fleet Management and Quartermaster

The Police Department's Community Service Supervisor maintains a fleet of 26 vehicles (13 marked patrol vehicles, 1 marked animal control truck, 1 DARE care, 8 unmarked vehicles, 1 trailer, 1 command post and 1 armored vehicle), manages approximately 2,200 pieces of issued equipment and uniforms, and supervises the Animal Control Unit.



Animal Control

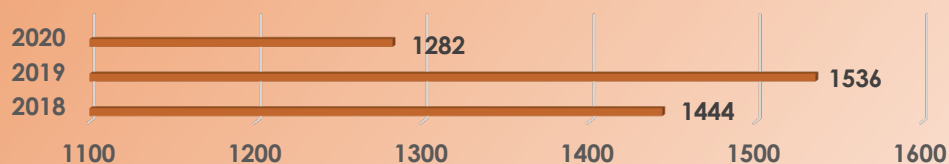
Animal Control enforces animal ordinances and helps take care of our animal population within the city limits of Nixa. Animal Control is available Monday through Friday from 9:00 a.m. to 5:00 p.m. and on call 24-hours a day for emergencies. Outside of their normal hours Patrol Officers handle animal calls.



In 2020, the police department responded to 1,282 calls for service involving animals, which was a decrease from 1,536 in 2019. We believe the pandemic kept more people at home, and this in turn allowed pet owners to keep better track of their pets.

This past year, we investigated 19 dog bites and picked up 113 dogs that were running at large. All the dogs impounded were placed in our climate-controlled facility which is maintained daily by one of our Community Service Officers. Of the 113 dogs impounded, 97 were returned to the owners, 16 were sent to a no kill rescue facility, and one is pending placement. In addition, officers worked several other animal related calls, such as animal abuse or neglect and barking dog calls.

2018-2019-2020 Animal Calls



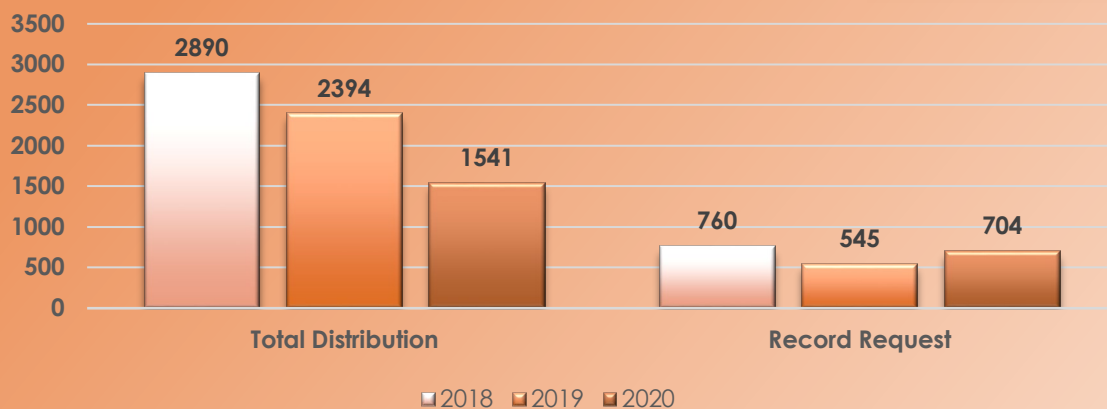
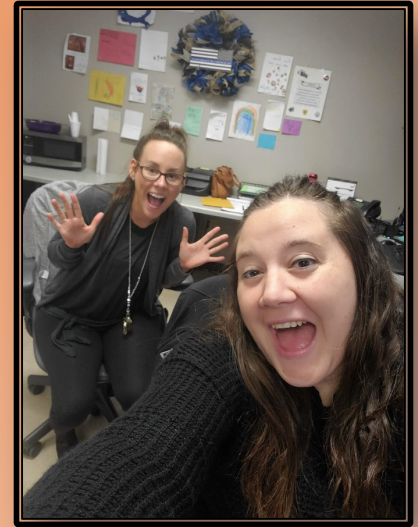
The City of Nixa animal control kennel is a "no kill" shelter. This means we do not euthanize healthy or treatable animals. Instead, we work with animal placement organizations to re-home animals.

ADMINISTRATION DIVISION

The Police Administration Division is a team of four civilian employees who handle a variety of administrative functions for the department. The duties for this team include front office responsibilities, employment fingerprinting, evidence, records retention, records distribution, crime analysis, public events, crime reporting, warrants, stolen property entries, validations, asset management records, and training records.

Records

The Administrative Division also completes the distribution of police reports for law enforcement purposes. In 2020, the Division processed 1,541 distribution requests with 704 of the distributions being Record Requests.



Property and Evidence

While property and evidence are different, they are both kept in a secure area and managed by the department's evidence custodian. The unit handles storage, inventory, disposal, and return of all property seized and/or recovered by the Nixa Police Department.



ANNUAL AWARDS

Officer of the Year

Officer of the year is an honor awarded to a Police Officer of the Nixa Police Department by the Police Administration. This honor is awarded to an officer who has consistently exemplified the mission, vision, and values of the Nixa Police Department during the entire calendar year. The 2020 Officer of the Year is Officer Ronald Hilburn.

The past year has brought several changes to our department. In an environment that is constantly changing, being able to rapidly assess a situation and adapt is crucial. Ronald Hilburn is easy-going, adapts to change and communicates well with other members of the team. He has a drive to make a difference in our community and asks clear and insightful questions, staying engaged in his work until completion. He always displays a positive attitude, showing enthusiasm and good humor when taking on a project. He takes pride in being the department's K9 handler and has successfully handled numerous drug and weapon cases. One case resulted in the seizures of about a pound and a half of marijuana, a meth lab, illegal weapons, and drug paraphernalia.



His impact on our community is not only enforcement-related, but he has also made positive impacts through his contact with adults and youth during his daily duties. On one occasion, Officer Hilburn was photographed in a Facebook post helping a citizen change a tire. On another occasion, one mother contacted the police department after a traffic stop. She said *"Officer Hilburn took the time to stop and talk to her 3yr old son after he made a traffic stop. She said that it really made a positive impact on her son and he was so excited that he was able to talk to a police officer."* Another citizen contacted the police department and said Officer Hilburn was *"Super Friendly, helpful, and thorough. Thank you, Officer Hilburn for being so friendly with my son and showing that there are nice cops!! My son wants to be a cop when he's old enough. Even more after meeting Officer Hilburn!!! Thanks for bringing joy to kids like my son you truly made his day!!!"*

One citizen contacted the department about Officer Hilburn coming to their house because they made a mistake with their new security system, they said they wanted to thank him for being *"so gracious and attentive."*

Award of Life Saving

Award of Life Saving is an Award for actions by an individual to provide lifesaving efforts to a person or persons who, without immediate assistance, would be in imminent risk of death. This year's Award of Life Saving is presented to Officer James Deaver.

In March 2020, Officer Deaver was on lunch break in Nixa when he observed a lady choking and offered medical aid. Officer Deaver rendered aid, which removed the blockage and opened her airway. Officer Deaver then requested medical assistance and stayed with the lady until EMS arrived.



Award of Merit

Award of Merit is an award for exceptional work above and beyond the call of duty to improve the overall service of the department. This year the police department awards the following officers Award of Merit: Officer Kellyn Bailey, Officer Logan Cash, Officer Jesse Brooks.

Officer Logan Cash - Award of Merit

On 11/22/2020, Officer Cash handled a call regarding a suicidal male in a vehicle threatening self-harm with a gun. Officer Cash through her investigation and was able to locate the male in the county. Officer Cash received a mutual aid request from Christian County, responded to the area, and located the vehicle. Officer Cash's swift response and exceptional work helped the suicidal male received the help he needed that day.



Officer Jesse Brooks – Award of Merit

Throughout 2020, Officer Brooks was very proactive in traffic enforcement and education while also writing 186 reports, making 26 physical arrests, and filing 53 total charges. He accomplished all this despite missing several months of work due to an injury. Officer Brooks also led department efforts to slow down speeders in Nixa neighborhoods, including educating the public through a Facebook live video.

**Officer Kellyn Bailey – Award of Merit**

In October 2020, Officer Bailey responded to a call where an 11-year-old girl was threatening to jump from her second-story window to cause self-harm. Upon arrival, he immediately talked to the girl, who was seated in her second story bedroom window with the screen removed. He convinced her not to harm herself. He was ultimately able to help her away from the window ledge. Officer Bailey handled this dangerous situation professionally and took all necessary steps to keep girl safe and get her the help she needed that day.



2020 HIGHLIGHTS

COVID-19 Pandemic

2020 was a historical year for many reasons. Working from home, Zoom meetings, face masks, hand sanitizers, and physical distancing all became a part of our normal everyday lives. In April, the department, like many other businesses across the country, had to change the way we conducted business. Command and administrative staff were sent home, while the uniformed operations continued to work from the police department. Using online meeting programs, email and telephone calls, the department continued to provide essential services to the community. Unfortunately, some programs and services were suspended. These programs included Safety Town, National Night Out, Coffee with a Cop, Ride-Along, applicant fingerprinting, and Citizens Police Academy.



New K9 Team



In 2020 the department received a new canine. K9 Jack was born in 2018 in Hungary and has an official Passport that allowed him entrance into the United States. K9 Jack is assigned to work with Officer Hilburn.

K9 Jack is a dual-purpose Belgian Malinois and is trained in narcotics detection, article location, searches, tracking, and suspect apprehension and handler protection. Both Jack and Officer Hilburn underwent an intensive six-week training program together in Denver, Indiana in 2020.

Eagle Eye Club

In January, the Eagle Eye Club from John Thomas School visited us. A mock crime scene was setup, and the kids spent the afternoon learning about photography using the crime scene. The department was also able to donate digital cameras, which were replaced in 2020 with new ones.



CCES CAD UPDATE

CAD is short for Computer Aided Dispatch. In 2020 Christian County Emergency Services completed an upgrade of their system and changed the way officers received and handled calls through the 911 Center. Officers are now able to receive calls through silent dispatch, access all the call information, access law enforcement databases, and use mapping services to find calls and locate other officers should they need back up.

Unit	Date/Time	Primary Officer	Status	Call Type	Call Loca	Current E	Seconds
0307	09/11/2018 07:45...	TREICHER, BRIANNA	Available		BLUE		
0405	09/11/2018 08:50...	BREYAN, DAVID	Available		FRENCH		
0416	09/11/2018 10:09...	LEIBENSBERGER, KRISTA	Available		FRENCH		
0601	09/11/2018 06:58...	HESS, FRED	Available		PARKS		
0602	09/11/2018 06:58...	MOYER, PAUL	Available		PARKS		
09914	09/11/2018 09:39...	STRAKA, TERRI	Arrived	CARDIA...	2 WOOD...	2601	20
09917	09/11/2018 09:39...	PITTMAN, BRENT	Arrived	CARDIA...	2 WOOD...	2601	20
09920	09/11/2018 00:49...	KATZENMOYER, KURT	Available				
1471	09/11/2018 05:58...	SUTLIFT, ROBERT	Available				
1474	09/10/2018 06:02...	SUTLIFT, ROBERT	Available				
1475	09/10/2018 06:02...	VEGA, JOSE	Available				
1501	09/11/2018 12:04...	YOCHMOWITZ, THOMAS	Available			1500	
1502	09/09/2018 23:44...	BENTZ, PHILIP	Available			1500	
1702	09/11/2018 08:53...	CARTER, HERBERT	Available			SHER	
1709	09/11/2018 08:46...	WINTERS, EDWARD	Available			SHER	
1712	09/11/2018 11:52...	THORN, CRAIG	CA	T	121 ELM...		20
1723	09/11/2018 11:46...	MARTELLO, VINCENT	Available			SHER	

Technology is an integral part of the day-to-day operations of the police department. In addition to the actual skills required to work in the field, a patrol officer at the Nixa Police Department must also be able operate 26 other software programs.

COPS CONNECTING WITH KIDS (#ccwk)

In 2019, the department applied for a grant through the Nixa Community Foundation. We were awarded the grant and received funding in 2020. The request was to help fund a project we coined CCWK (Cops Connecting with Kids). Our goal is to create a culture and environment where the children and youth of our community recognize our police officers, as well as all law enforcement officers, as people they can trust and feel safe to be around. Officer Forgey and other officers would patrol city streets and hand out high visibility shirts and backpacks to our youth, thereby generating a positive and pleasant interaction with the police.



Christmas Parade

Not even COVID-19 could stop the annual Nixa Christmas Parade on November 16, 2020, which was led, as always, by Officer Forgey and the DARE Car.



Football Game Public Outreach

We attended the High school home football games as part of our community outreach efforts during the pandemic. Officer Forgey, Lt. Fleetwood, Sgt. Clark, and Josh Gibson spent time interacting with our community.



Top 10 under 40

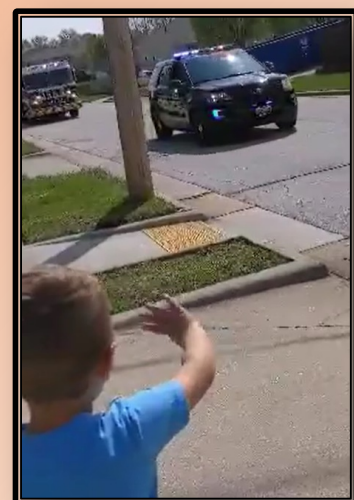


Sergeant Josiah Daugherty is a veteran of the United States Marine Corps who served in Iraq, is the chair of the Ozarks Area Crisis Intervention Team, and is passionate about assisting Nixa residents through personal crises beyond the use of traditional police tactics.

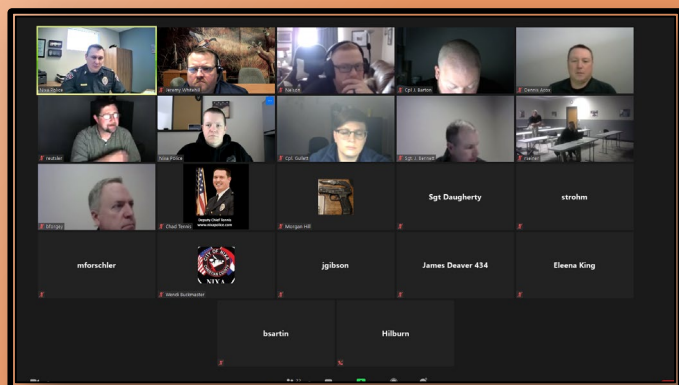
Corporal Robert Seiner is a field training officer, Nixa Police Award of Merit recipient, and a certified crisis intervention officer who helps teach new Nixa police officers how to serve the people of their community.

Drive by birthday parades

A popular activity requested during 2020 were birthday parades for those who were locked in and could not have visitors. The police department, along with our other public safety partners, made several appearances during the year to young and old Nixa residents to help make their days better.



Virtual Meetings



Operations of the police department require the ability to communicate 24-hours per day, 7 days per week throughout the entire chain of command. Throughout the first half of 2020, the way we did business changed daily. To stay on top of those changes and communicate effectively with our staff and officers working the street, the department began using Zoom and Microsoft Teams to hold virtual meetings.

City of Nixa – Employee of the Year

City Administrator Jimmy Liles commented that Lt. Whitehill was nominated in every employee recognition category in 2020 and was ultimately chosen as the employee of the year. Among other things, he was nominated for his dedication to the community and his work on the #9pmRoutine campaign, which won the MML's 2020 Innovation Award. Although Jeremy works in the police department, in the absence of an Information Technology (IT) staff member, he went above and beyond to help the City with its IT issues, camera systems and door security system. These are just a few of the ways Jeremy went beyond his normal duties to help when it was needed.



City of Nixa – Team Player of the Year

The Team Player of the Year is Eleena King. Earlier in the year, the police department had an unexpected position opening. Eleena immediately stepped up and filled the position with very little experience and training. Since being in that role, Eleena continues to display a positive attitude and is always eager to answer questions that come her way. Her cooperation with others and her strong communication skills are what makes her a success in her new role.

2020 MML Innovation Award Winner

#9pmRoutine: Crime Prevention Through Social Media

The Nixa Police Department wanted to reduce theft of valuables from unlocked cars parked in driveways or unclosed garages. After learning of the idea from Pasco County, Florida, Nixa Police Lieutenant Jeremy Whitehill began using Facebook to create awareness of the importance of removing valuables from your car every night, locking your doors,

closing your garage door, and leaving lights on outside your home. They call it the #9pmRoutine. In 2019, the Department posted 134 times about the #9pmRoutine using creativity, humor, and internet memes to help it stick in the memory of city residents. The posts reached more than 250,000 people and received a total of 330,000 views, garnering engagement from more than 18,800 individuals. Members of the Nixa community thanked the department for reminding them of easy ways to prevent becoming property crime victims. The police department became known in the area for this effort and earned positive media coverage for it. The best part is that the campaign worked, contributing to a 41% reduction in thefts from motor vehicles over the previous year, and a 60% reduction in monetary losses by citizens to such thefts.



Nixa Ranked in Top 10 Safest Cities in Missouri

On 2/14/2020, the Ozark's Independent published an article highlighting that lawnstarter.com had ranked Nixa the 4th safest city in Missouri based on 2019 4th quarter FBI data. In a publication from alarms.org, dated 12-24-2020, Nixa is ranked the 10th safest city in Missouri.



Shop with a hero

In 2020, the Nixa Police Department teamed up with the Nixa Fire Protection District, the Christian County Sheriff Office, Wal-Mart, and Least of These non-profit to spread Christmas cheer. The program allowed eighteen children, with the help of a hero, to spend \$100.00 on Christmas presents for them and their families.



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