



Nixa Utilities & Public Works
Nixa, Missouri
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MEMORANDUM

To: Mayor and City Council
Cc: Jimmy Liles
From: Doug Colvin
Date: 04.19.2022
RE: Informational - Water Meter Shortage

Though other staff members and I have expressed concerns over supply chain issues on various items, I wanted to make you aware that we have come to a critical level with Water Meters. Critical in that we have no water meters in stock and don't expect to have any deliveries until sometime in July. This has a direct affect on new development and a couple of capital improvement projects already planned or in motion.

As for the capital projects such as AMI conversion we'll need to figure this into our timeline. To continue to serve new development and housing construction, we are implementing a temporary meter bypass plan. The plan will be to hook up customers without a meter and estimate usage for billing purposes until the meters arrive and we can get them installed.

To determine usage, we will use estimates based on average usage of similar type households and though we believe we will be very close, we'll tend to error on the side of underbilling rather than overbilling. The customers will be made aware of this temporary situation upon applying for service. Meters will be installed as soon as possible. Once a meter is installed, we will of course begin with actual billing as normal.

This is a wide-ranging regional issue and other communities are facing the same problem. Provided you have any questions, please don't hesitate to reach out.